

Privacy Policy

Last Updated: 26 October 2023

SaveOnCare (“we”, “our”, “us”) is committed to protecting the privacy and personal information of users who access or use our services. This Privacy Policy explains how information is collected, used, stored, and protected when you interact with SaveOnCare.

1. Information We Collect

We may collect the following types of information:

a. Information You Provide

- Hospital bills or billing documents uploaded for analysis
- Basic user details such as name or email address (if provided voluntarily)

b. Automatically Collected Information

- Device and browser information
- Usage data such as pages viewed and features accessed

SaveOnCare does **not** require users to provide sensitive personal identifiers unless necessary for analysis.

2. How We Use Information

Information collected is used to:

- Analyze hospital bills and generate clarity reports
- Provide itemized explanations and CPT-style breakdowns
- Improve product performance and user experience
- Communicate relevant updates related to the service

We do **not** sell, rent, or trade user data.

3. Data Storage and Security

- Uploaded documents are processed securely
- Reasonable technical and organizational safeguards are used to protect data
- Data is retained only for as long as necessary to provide services or as required by law

Despite best efforts, no digital system can guarantee absolute security.

4. Data Sharing

SaveOnCare does **not** share personal data with third parties except:

- When required by law
 - With user consent
 - With trusted service providers strictly for operational purposes
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5. Medical Disclaimer

SaveOnCare does **not** provide medical advice, diagnosis, or treatment. All outputs are informational and intended to support billing understanding and discussions.

6. User Rights

Users may:

- Request deletion of uploaded documents
- Request clarification on data usage

Requests can be made via official SaveOnCare communication channels.

7. Policy Updates

This Privacy Policy may be updated periodically. Continued use of the service constitutes acceptance of any changes.

8. Contact

For privacy-related concerns, please contact SaveOnCare through official support channels.